

SERVICESACRIFICE







A Message from Chief Jose Lopez, Sr.

The sense of accomplishment I feel having been appointed as Chief of Police of the City of Durham in 2007 is only surpassed by my genuine pride for the professional work and extraordinary dedication exemplified by the 600 employees of the Durham Police Department. This 2007 annual report publication, Service and Sacrifice, includes features that provide quantitative and qualitative insight into the mission and spirit of the Durham Police Department and the employees who work diligently everyday to provide outstanding service. You, too, will be proud of the operational and charitable milestones that distinguish the Durham Police Department as a professional, proactive and highly responsive law enforcement agency.

In addition, I would be remiss if I did not specifically acknowledge the contributions of recently retired Police Chief Steve Chalmers. I am sincerely appreciative of his leadership and camaraderie during the transition period.

Over the past several months, it has been a pleasure getting to know Durham, its rich, proud history and the citizens who make Durham a vibrant and diverse community. My family and I are proud to be Durham citizens and anticipate a full, enriching life for several years to come.

As a stakeholder in Durham, I am sincerely committed to working in collaboration with residents to reduce crime and to enhance the quality of life in our city. A summary of 2007 crime statistics in this report highlights both

encouraging and challenging trends. Crime stats and graphs, however, do not paint a complete picture of the police department's, the City of Durham's or any city's character or fortitude. Our collective effort to effectively address and remedy the social, economic and quality of life issues that contribute to crime is what will define us as a community now and in the future.

Working together I firmly believe we can make a difference.
Your input about Durham Police
Department services and operations is essential to our success. I personally invite you to share your commendations and concerns as appropriate, and to participate in our various safety, outreach, prevention and enforcement programs to assist us in making our community safe for all citizens.

Sincerely,

Jose L. Lopez, Sr., Chief of Police

Employees

Whether on the front line or working behind the scenes, employees of the Durham Police Department (DPD) render outstanding service for the welfare and betterment of Durham's citizenry.

For fiscal year 07-08 the Durham City Council approved a total budget of \$41,870,092 for DPD. The budget authorized 632 positions (512 sworn and 120 civilian) including twelve new police officer positions and six new forensics positions.

DPD's sworn ranks were augmented in 2007 by the graduation of 32 new Basic Law Enforcement Training recruits (BLET academies 26 and 27) and five Advanced Law Enforcement Training recruits (ALET academies 12 and 13).

Some 65 civilian employees were honored as part of Administrative Professionals Day from units including Records, Telephone Response, Crime Analysis, Planning, Public Information/Relations, Project Safe Neighborhoods, Victim Services and Forensics.

New hire demographics for 2007 showed a 13.5 percent increase in the hiring of female police officers and a 2 percent increase in new Hispanic officers.

A seven month promotional process (from consultant selection to awards day) coordinated by Personnel Services culminated in the recognition of 26 promotees to the ranks of Captain, Lieutenant, Sergeant and Corporal.

An agency-wide pay study included the creation of job manuals for 49 department classifications and job task analyses, and the updating of job descriptions for sworn positions.

Officers benefitted from the installation of faster and more durable Mobile Data Computers (MDCs) in 85 patrol cars. Faster computer network speeds were achieved by upgrading wireless data cards in 180 MDCs.

DPD is one of the few law enforcement agencies in the state that offers open range days to its sworn personnel. An ammunition shortage attributed to the Iraq War resulted in a 50 percent cost increase, and consequently a temporary halt to open range days for target practice. Some officers purchased their own practice ammo demonstrating extraordinary commitment to marksmanship excellence.

Three years of Taser technology research culminated in public forums to heighten awareness of the facts and benefits of the non-lethal weapon. Two officers volunteered to get stunned to demonstrate first-hand the effects of the device. Increased safety for citizens and officers is the primary objective of adding Tasers to DPD's use-of-force continuum (beginning in 2008).



"The [Durham Police Department] produced an outstanding workload assessment analysis that was complete and thorough. This analysis could be a model for other agencies that struggle to produce this type of document." —Lead CALEA Assessor's Final Report

Re-Accreditation Speaks Volumes

In July 2007, the Durham Police Department (DPD) achieved its fifth accreditation award from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA), and was distinguished as a meritorious agency having succeeded in the accreditation program for 15 years. Even more so than the department's 270-page standards manual and the 5-drawer lateral final cabinet that stores actual proofs, insights from independent assessors and citizens say a lot about DPD's commitment to efficient and effective administrative processes and daily operations.

"[Durham Police Department's] property and evidence control function is one of the best this team has seen and should be held up as a model for other agencies"

—Lead Assessors Final Report.

"The agency does an excellent job of preventing crime and working with all the various neighborhoods," says Durham citizen David Harris who participated in CALEA's public hearing regarding the department's bid for re-accreditation. "They are extremely responsive to any questions asked and provide requested information quickly."

"The patrol function, the backbone of the agency, is second to none."

—Lead Assessor's Final Report.

Re-accreditation – an ongoing, three-year voluntary process – is no easy feat. In addition to the hiring of its first full-time Accreditation Manager in April 2005, the department devoted two additional full-time staff members to assist in retrieving information to demonstrate DPD's compliance for the 2007 cycle.

During a three-day onsite evaluation, a CALEA accreditation team combed through departmental records, observed daily operations throughout the agency, and conducted a hearing to receive public comment. Of the 446 standards on which the department is evaluated, CALEA assessors required additional clarification for only five.

It was noted during the on-site visit that police employees who participated in the panel review explained how the department, and particularly their unit, met applicable standards, and did so without any notes or paperwork, choosing to just "tell you what we do." That in itself speaks volumes about DPD's beliefs and commitment to accreditation.

"Being re-accredited continually creates a foundation that promotes the efficient use of resources and improves service delivery," says Monica Tucker, DPD's Accreditation Manager. "We are now working under the fifth edition of the standards manual, but have already started preparing files for the

department's next onsite evaluation in April 2010."



Neighborhoods



Service exemplified by DPD employees and citizens contributed to safer communities, strengthened police-community partnerships and earned national accolades.

A 90-Day Initiatives operation ended January 2007 with significant results. Problematic areas in each district were immersed with patrol, enforcement, housing and public works services. Outcomes include the paving of several streets and resolution of water and sewer issues; the correction of 22 housing code violations; 2,212 directed patrols; 109 license checks; and 220 arrests/charges. A pre- and post comparison of all target areas showed an 18 percent decrease in calls for services and a 42 percent decrease in all index crimes.

Weekly Crime Abatement Meetings promote proactive and timely

responses to neighborhood safety issues. Before an audience of sworn and civilian peers, each district commander responds to questions asked by executive command staff about criminal activity and quality of life issues. The goal is to reinforce accountability by identifying crime trends in the districts and implementing strategies to abate crime.

Community Responses, coordinated by Project Safe Neighborhoods, were held in 22 neighborhoods where homicides occurred in 2007. The responses serve to alleviate fears in the neighborhood, restore a sense of calm, identify youth/families traumatized by the crime, and locate additional witnesses.

Approximately 150 citizens participated in the second annual Citywide Block Captains Workshop.

The U.S. Department of Justice and the U.S. Attorney General announced the expansion of the Justice Department's Comprehensive Anti-Gang Initiative (CAGI) to include the Raleigh/Durham, NC area – one of four additional sites targeting dangerous street gangs and promoting prevention efforts. Durham and Raleigh will equally split the \$2.5 million grant to implement strategies in the areas of prevention, enforcement and prisoner re-entry.

DPD celebrated the awarding of the national Neighborhood Watch Award of Excellence to the Azalea Park Apartments community. The National Sheriff's Association cited Azalea Park as a model because of the residents', management's and police department's extraordinary commitment to crime prevention as demonstrated through sustained safety programming, property upgrades, police-citizen communication and a 53 percent drop in calls for service in one year.

The City of Durham moved up the National Night Out (NNO) ranks – cited as #10 – among similar-sized cities nationwide for the police department's coordination and celebration of America's Night Out Against Crime. More than 120 neighborhoods and businesses, and hundreds of DPD employees, participated in the observance. "Mid-point results are promising," says Major B.J. Council, Uniform Patrol Commander. "The greatest strides will be made, however, when prevention and intervention strategies to address the root causes of crime are just as aggressive as enforcement and suppression."

Taking the Bull by the Horns

DPD's target became quite clear when statistical evidence presented by the Crime Analysis Unit verified a spatial relationship between sounds of shots calls, violent gun crimes and gang member residence in Durham. A concentric circle overlay of the three variables defined a 2-square mile area in which the incidents were most pervasive May 2006 to April 2007. The area, while only two percent of the city's landscape, accounted for more than 20 percent of arrests for such crimes as prostitution, possession of stolen goods and drugs.

Operation Bull's Eye was launched in August 2007. It is the most intensive project in the history of DPD – bringing together resources from throughout the community to address crime and social issues in one specific area of the city. The 12-month operation aims to reduce violent, property and juvenile crimes. Using a combination of overtime funds and part of a federal grant to pay for supplemental officers, administrators anticipate the operation will cost approximately \$225,000.

Meetings were held to engage City officials, neighborhood representatives, faith leaders and human service providers and to gain commitments to address social and quality of life issues such as poverty, unemployment

and substandard housing. A door-to-door awareness campaign by officers targeted the 3,400 addresses in the area. Nearly 600 vacant properties were identified and reported to the City's Housing Department.

Enforcement, suppression and covert operations were increased in the area. By month six of the operation, DPD had spent 6,927 hours in the Bulls Eye area; served 907 warrants; confiscated 58 firearms; conducted 289 license checks, 5,772 property checks, and 521 knocks and talks; carried out 10, 264 directed patrols and foot patrols; made 3,329 traffic stops; and issued 2,414 citations.

Crime Analysis' JusticeXchange software helps to routinely check the status of frequent offenders. In the Bull's Eye area 126 frequent offenders were identified and alerts were made to the District Attorney's and Magistrate's offices.

In addition, the Special Operations Division joined forces with court system's

Probation and Parole to check up on probationers.

The first month of Operation Bull's Eye gun crimes decreased 44 percent and the sounds of gun shots decreased by 65 percent. A six-month evaluation indicated that overall sound of shots calls for service were relatively unchanged compared to the same six-month period in the previous year. Statistics suggest there was displacement of sounds of shots calls to areas around the Bull's Eye target. There was a noticeable decline in "drugs" calls especially in comparison to the rest of the city. In addition, "prostitution" calls experienced a statistically significant decline. Overall, crimes committed with a firearm decreased in the

Bull's Eye area 18.9 percent compared to the same-six month period the prior year.

OPERATION
BULL'S EYE

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Citizen Outreach

Maintaining human rights and equality is a DPD ideal that is strengthened by the implementation of various programs that serve distinctive and underserved populations.

A new program provides police officers 40 hours of specialized training to more effectively respond to the needs of the mentallychallenged, the homeless and persons with developmental disabilities. Crisis Intervention Training (CIT), coordinated by the Durham Center and the Durham County National Alliance on Mental Illness (NAMI), is a partnership of law enforcement officers, mental health providers and consumers, and family members. Partners work together to understand mental illness, invest time to avert and de-escalate crisis, and direct citizens to appropriate care. DPD implemented CIT in 2007 graduating seventeen officers and five Sheriff's deputies.

The Gang Resistance Education and Training (GREAT) unit was awarded a \$67,000 Department of Justice grant to continue the school-based, officer-instructed classroom curriculum. Lessons focus on life skills to help students avoid engaging in gang activities and delinquent behavior. In the 2007-08 school year, officers taught the GREAT curriculum to approximately 2,050 fourth and sixth graders.

Criminal Investigations' Youth
Crimes Unit conducts follow-up
investigations of crimes committed
by individuals under the age of 16,
and investigates sexual and physical
abuse of persons under the age
of 18. The unit collaborates with
community based agencies to give
juvenile first offenders a second
chance. In 2007 80 percent of
delinquent cases were referred to
diversion programs. Out of the 1,698
cases investigated, the unit cleared
1,310 cases (77 percent).

The North Carolina Child Response Initiative (NCCRI) was one of 35 finalists for the 2007 Awards for Municipal Excellence given by the National League of Cities (NLC). A collaboration with the Center for Child & Family Health – North Carolina (CCFH-NC), the initiative works to improve safety and security among children and families affected by violence and trauma. In 2007, the initiative received over 130 referrals. NCCRI was expanded to police district 4 in 2007 with child trauma training available to police officers new to the program.

Crime Prevention and Victim Services programs were implemented to engage Durham's growing Hispanic and Spanish-speaking population.

DPD sponsored and partnered with various agencies to hold fairs and forums promoting safety, health, education and quality of life issues.

The six-week bilingual Citizens Police Academy graduated 29 participants.

DPD employees collectively contributed \$19,000 to the City's Seven Stars charitable campaign and \$6,000 to North Carolina Special Olympics through Cops on Tops and Torch Run events.







"Were it not for Detective Shepherd, I don't think I would be ready to think of myself as a survivor of domestic violence, not just a victim. I sincerely doubt I would be as emotionally strong as I am now, nor as determined to see justice done." —Domestic Violence Survivor

Duty Calls Beyond the Front Lines

It's not just about crime fighting for Durham Police Department employees. It's about justice for all – including the victims of crime whose personal, financial and emotional wounds often go unattended.

In 2007, DPD held its first-ever formal observance of National Crime Victims' Rights Week, April 22-28. The week-long celebration included education and awareness activities, a march against violence, candlelight vigil and a banquet honoring deceased victims and their families. A \$4,900 grant awarded by the U. S. Department of Justice Office of Victims of Crime (OVC) helped to fund the events. According to OVC, DPD's proposal was selected after careful consideration of more than 250 applications based on its collaboration and strategy to raise public awareness about crime victims' rights and services available in the community.

"Suspects and offenders are immediately alerted of their rights as a matter of federal law," says Jaqueline Lopez, of DPD's Victim/ Witness Services Unit. "Just as much effort should made to inform victims of their rights as well, and the services available to them. That is what our unit is working so very hard to achieve."



The inaugural year of the observance was well-received and much appreciated by citizens and community leaders as demonstrated by their outstanding participation and expressions of gratitude:

"Thank you again for your care of crime victims and for the opportunity to remember that we belong to one another."—Marcia Owen, Religious Coalition for Non-Violent Durham

"Thank you, Durham. Thank you to everybody that came out and stood with us today. On behalf of the families we just say thank you. For so long it seems we have been standing by ourselves. We really, really appreciate this."—Diane Peaks Jones, Parents of Murdered Children, Durham Chapter

"I know we must try to live good and productive lives so we can reach out to another child who went through the same thing we went through... instill the same hope that someone instilled in us."—12-year old Jamal Lowery

Victim/Witness Services is closely aligned with the Crime Prevention Unit. Established in the mid 1990's, the unit has evolved to include a staff of five advocates, both sworn and civilian, who provide critical support services to victims and to other police units. Advocates are on call 24-hours a day to provide referrals, counseling to victims about their rights and resources available to them, and Spanish-English translation services. Each advocate is certified as a North Carolina Victim Service Practitioner.

Law Partners



Affiliations with other law enforcement agencies and judicial watch groups are essential to the abatement of crime, the gathering of intelligence and covert information, professional development, as well as the efficient use of technology and resources. Durham Police Department's collaboration with local, state and federal agencies and citizen-based community groups has resulted in safer highways, the apprehension of numerous violent offenders, grant funds for crime programs and technology, and raised awareness of judicial issues impacting the abatement of crime.

Durham was honored among similar-sized North Carolina cities as an Outstanding Traffic Safety Community by AAA Carolina's Foundation for Traffic Safety. The award recognizes cities that make a strong effort to make North

Carolina highways safer. Durham ranked #4 among cities with a population greater than 30,000. The recognition reflects the collective effort of the police department, NC State Highway Patrol, Durham County Sheriff's Office and the NC Department of Transportation. Cities were ranked based on crash statistics, number of law enforcement officers per capita, presence of a formal traffic safety program, and existence of a special traffic division.

The Edward Byrne Memorial Justice Assistance Grant (JAG) Program funds support all components of the criminal justice system, from multijurisdictional drug and gang task forces to crime prevention and domestic violence programs, courts, corrections, treatment, and justice information sharing initiatives. The City and County of Durham

partnered in applying for the 2007 JAG funds and were awarded \$214,278 in August 2007. The City of Durham is using their half of the grant to fund Crime Prevention and Victim Services Programs, Special **Operations Division Informant** Funds, and the District Attorney's Gang Prosecution Program.

DPD was awarded \$24,980.79 in funding from 2007 Bulletproof Vest Partnership (BVP). The Bulletproof Vest Partnership Program, administered by the Office of Justice Programs, Bureau of Justice Assistance, and the Department of Justice, was created to protect the lives of law enforcement officers by helping state, local, and tribal law enforcement agencies by providing officers with armored vests. The program pays up to 50 percent of the total cost of each vest order.

"These cases are excellent examples of how the task force concept between federal and law enforcement agencies should operate." —Agent Nathan Gray, FBI/U.S. Department of Justice

Long Arm of the Law

In 2007, 223 felons were arrested by the United States Marshal Service (USMS) and DPD had a hand in the task force's success. The capture of a 1997 Durham homicide suspect in Atlanta and the capture in Durham of the ringleader of an international drug trafficking network are just two examples.

Actually extending the long arm of the law is the daily routine for twelve DPD officers who are cross-sworn as federal agents. Six Durham officers are Federal Bureau of Investigation (FBI) agents and investigate cases related to matters of national security, street level cases that lead to long-term investigations, computer crimes and narcotics. Two Alcohol, Tobacco and Firearms (ATF) officers review firearms arrests to determine the appropriate jurisdiction to pursue prosecution. The two officers assigned to Drug Enforcement Agency (DEA) handle intricate long term narcotics investigations. The investigator assigned to USMS is responsible for apprehending fugitives for local, state and federal agencies. A new position allows DPD the ability to work closely with Immigration and Customs (ICE).

One of the largest cocaine seizures in the history of DPD in April 2007 is attributed to DEA's collaboration with the Major Crimes Unit. The successful operation resulted in the seizure of \$2 million worth of cocaine and marijuana, more than \$291,000 in U.S. currency, and the arrest of the leader of a Mexican drug trafficking organization with North Carolina strongholds.

"Durham Police Department has been involved in cases that have taken investigators to Texas (El Paso, Austin, McAllen, Brownsville and San Antonio) San Salvador, El Salvador, Toronto, Canada and Ottawa, Canada, Las Vegas, Nashville, Richmond, Atlanta, New York, and Chicago (to name a few locations) and too many locations throughout North and South Carolina to mention,"

says Sgt. Tim Johnson of Special Operations. Johnson adds that two of the department's DEA agents were honored in 2006 and 2007 by the International Narcotic Officers Association with an International Award of Honor for noteworthy contributions to narcotic cases that extended to jurisdictions in Mexico, Canada and Vietnam.

The far-reaching investigations conducted by DPD's cross-sworn officers, does not take into account the reciprocal actions taken by other federal agencies that provide direct positive impact for Durham. One example is the June 2007 arrest of a felony child abuse suspect – one of North Carolina's and Durham's Ten Most Wanted – at the time of intervention by the New York/New Jersey Fugitive Task Force.



Statistics

Overall Part 1 index crimes (property and violent crimes) were down in 2007 with violent crimes registering a double digit decrease.

Overall index crimes dropped 1 percent in 2007 compared to 2006.

Violent crime dropped 11 percent, primarily due to a significant decrease in the number of robberies. Property crime increased

approximately 1 percent due to a jump in burglaries.

Reported crime dropped in five out of the seven index crime categories in 2007 – rapes, robberies, aggravated assaults, larcenies and motor vehicle thefts.

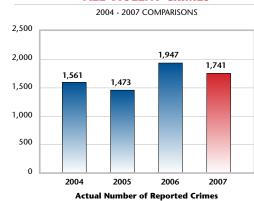
There were increases in the numbers of homicides and burglaries in 2007. Homicides rose 67 percent from

15 reported in 2006 to 25 reported for UCR purposes in 2007. Four homicides were ruled justifiable (two domestic and two officer-involved) and will not count in Durham's UCR 2007 totals. *(There were actually 26 murders in Durham in 2007, but only 25 are counted for UCR purposes because a December 2006 homicide was ruled justifiable in 2007). Arrests have been made in 24 out of the 26 murders.

Violent Crime

Part 1 Violent Crime	4-Year Average	2004	2005	2006	2007	Percent Change 06-07	2007 Clearance Rate
Homicide	27	32	35	15	25	67%	80%
Rape	90.5	89	85	100	88	-12%	69%
Robbery	804	814	627	975	800	-18%	30%
Aggravated Assault	759	626	726	857	828	-3%	58%
Violent Crime	1680.5	1561	1473	1947	1741	-11%	46%

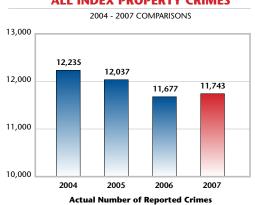
ALL VIOLENT CRIMES



Property Crime

Part 1 Property Crime	4-Year Average	2004	2005	2006	2007	Percent Change 06-07	2007 Clearance Rate
Burglary	3279	3249	3157	3084	3625	18%	18%
Larceny	7647	8040	7944	7475	7130	-5%	23%
Motor Vehicle Theft	997	946	936	1118	988	-12%	19%
Property Crime	11923	12235	12037	11677	11743	1%	21%
Total Index Crime	13603.5	13796	13510	13624	13484	-1%	24.5%

ALL INDEX PROPERTY CRIMES



Clearance rates improved for violent, property and overall index crimes and were above the 2006 FBI national average for cities with populations of 100,000-250,000 in all index crime categories.

The number of reported rapes dropped 12 percent from 100 reported in 2006 to 88 reported in 2007.

The most significant decrease in Part 1 crime was in robbery, which dropped 18 percent from 975 reported in 2006 to 800 reported in 2007.

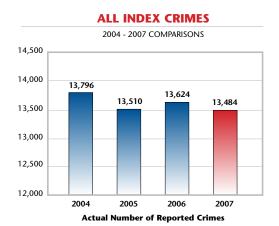
The number of aggravated assaults dropped 3 percent from 857 reported in 2006 to 828 in 2007.

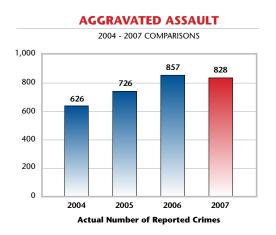
Burglaries were at a four-year high in 2007. The number of reported

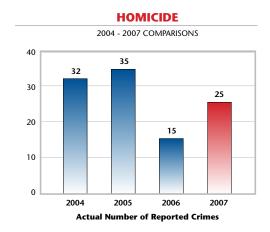
burglaries rose 18 percent from 3,084 in 2006 to 3,625 in 2007.

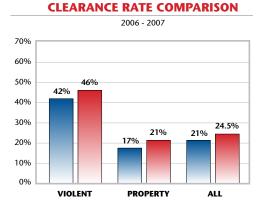
Larcenies were at a four-year low in 2007, dropping 5 percent from 7,475 in 2006 to 7,130 in 2007.

Motor vehicle thefts were down 12 percent from 1,118 reported in 2006 to 988 reported in 2007.









2006

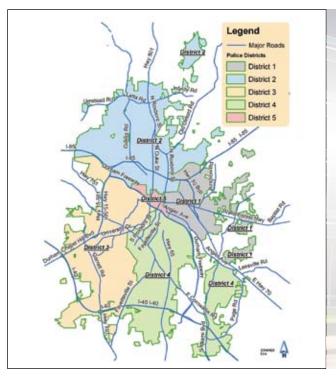
2007

DURHAM POLICE DEPARTMENT DIRECTORY

All numbers are in the 919 area code. For emergencies, call 911

Accreditation	560-4581	Police Attorneys	560-4322
Administrative Services	560-4322	Professional Standards	560-4430
Chief of Police	560-4322	Public Information/Public Relations	560-4322
Community Services	560-4322	Records	560-4423
Crime Analysis	560-4258	Recruiting/Employee Services	560-4402
Crime Prevention	560-4404	Special Events Application	560-4935
Crime Prevention (2nd Line)	560-4951	Special Operations Division	560-4454
CrimeStoppers	683-1200	Telephone Response Unit	560-4528
Criminal Investigations Division	560-4440	Training Unit	560-4168
Desk Officer	560-4427	Uniform Patrol	560-4322
Fiscal Services	560-4589		
Information & Technology	560-4304		
Investigative Services	560-4322	Website: www.durhampolice.com	

DURHAM POLICE DISTRICTS









HEADQUARTERS

505 W. Chapel Hill Street Durham, NC 27701

SUBSTATIONS

District 1 - Temporarily located at Police Headquarters, 560-4281

District 2 - Northgate Mall, 1058 W. Club Boulevard, 560-4582

District 3 - Shoppes at Lakewood, 2000 Chapel Hill Road, 560-4583

District 4 - Eagle Village Service Center, 3022-B Fayetteville Street, 560-4415

District 5 - Central District: 213 Broadway Street (temporary), 560-4935

SATELLITE OFFICES

Crime Prevention, Polygraph, Domestic Violence Unit, Victim Services/HOIST 505 S. Duke Street (BB & T Building)

DURHAM CITY COUNCIL

William V. "Bill" Bell, Mayor

Farad Ali

Eugene A. Brown

Diane N. Catotti

Howard Clement, III

Cora Cole-McFadden

J. Michael Woodard

Patrick W. Baker, City Manager

DURHAM POLICE DEPARTMENT ADMINISTRATION (2007)

Jose L. Lopez, Sr. Chief of Police

Steven W. Chalmers Retired Chief of Police
Ron Hodge Deputy Chief of Police
Major Jim Bjurstrom Community Services Bureau

Major B.J. Council Uniform Patrol Bureau

Major Steve Mihaich Investigative Services Bureau

Jesse Burwell Administrative Services Bureau Commander

Major Lee Russ Executive Officer to the Chief



In Memoriam

The ultimate act of service and sacrifice was made by
the Officer Charles J. Callemyn who was fatally injured in a
traffic accident February 17, 2007 as he was responding
to assist another officer at a traffic stop.

Officer Callemyn joined the Durham Police Department
in 2005 and was a member of 1- B patrol squad.

